

Connecting your care



Information leaflet



Introduction



South West London Health & Care Partnership provides health and care services in South West London.



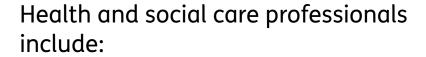
Connecting your Care is a new system which will improve the way we share information between our services.



It will mean health and care professionals can access your information from other services across South West London.



This will help to make things easier and quicker when you visit your local doctor (GP) or hospital.





Your GP



Doctors or nurses at local hospitals

In the future we will also be working with other health and social care services. These will include:

Community NHS services



Mental health services



Social care services

Why we are doing this



Connecting your Care will make things quicker and easier. For example:

 You will only have to give us your health history once



 You won't have to go to the same appointments again



 You won't need to have the same tests again



 You won't have appointments or tests that you don't need



- People who care about you can:
 - See the important information about you straight away



Make decisions about your care quickly

What information will be shared



The information that will be shared includes your:

Name



Address



NHS number



Hospital appointments



- Important medical information such as:
 - Diagnoses



Diagnoses are when a doctor or health worker finds out what is wrong with you.



Medicines



Allergies



 Test results such as blood tests and x-rays

What information will not be shared



Some information about you is **confidential**. This includes information about:

Your sexual health



 Assisted conception - this is about help to get pregnant



Adoption records



The law says we cannot share this information.



If something is **confidential** it means it is very private.

Is your information safe



Your information will be kept safe.



The law says that health and social care professionals:

 Are only allowed to see your information to give you the right care



Must keep your records safe



Must keep your confidential information private

Who will see your information



The people who can see your information are those who:

 Deal with you at the time and place you see them



Are preparing to see you



 Need to check on results, letters or any future care after they've seen you



Usually this is:

Your GP





- Hospital doctors or nurses
- The people who arrange your appointments

When will it happen



Connecting your Care will start in the next few months.



If you are happy for your information to be shared through the new system then you don't need to do anything.

What if you don't want to connect your care



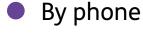
If you don't want your information to be shared through Connecting your Care then you can **opt out.**



When you **opt out** it means you are choosing not to be part of something.



If you opt out your information will carry on being shared in the way it is now:





By email



By fax



By letter













Kingston Hospital

This isn't quick though so the people looking after you might not have all the information they need.

Decisions about your care can take longer to make.

You can opt out online by visiting: www.swlondon.nhs.uk/connectingyourcare

Or you can pick up a form from your GP practice or the Patient Advice and Liaison Services (PALS) at one of the following hospitals:

- Croydon Health Services NHS Trust
- Epsom and St Helier University Hospital
- St George's Healthcare NHS Trust
- Kingston Hospital NHS Foundation Trust

For more information



If you need more information please contact:



Website:

www.swlondon.nhs.uk/connecting yourcare



Email:

connectingyourcare@swlondon.nhs .uk



Phone:

0203 668 3100



Post:

Freepost

SWL CONNECTING YOUR CARE

Easy read by <u>easy-read-online.co.uk</u>